



# QuickTime 4 FAQ

Q. What is QuickTime?

A. In its simplest form, QuickTime is software that allows you to play and edit digital video as well as other types of media on your computer. It is the standard, cross-platform, multimedia environment for authoring, publishing, and streaming the most popular formats of digital video and audio.

Q. Who uses QuickTime?

A. QuickTime appeals to novice as well as advanced power users across a wide range of disciplines, including multimedia artists, musicians, tools developers, educators, marketing executives, and anyone who wants to watch real-time streaming video, listen to MP3 files, and create presentations on either a PC or a Macintosh.

Q. What are the key features of QuickTime 4?

A. QuickTime 4 adds a vast array of new capabilities to QuickTime 3, including the following:

- The QuickTime Player, which features advanced audio and video controls, one-click access to your favorite movies, and a new, easy-to-use interface.
- Real-time, standards-based streaming over the Internet for live and stored audio and video files.
- The updated QuickTime Plug-in, a web browser plug-in that recognizes more than 60 popular media types from within Microsoft Internet Explorer, Netscape Navigator, and America Online.
- An intelligent installer that downloads new features and updates to QuickTime 4 as needed.
- Support for popular Internet file formats including MP3 and Flash. In addition, Java applets can directly access the robust QuickTime API (application program interface) using QuickTime for Java.

Q. What is QuickTime 4 Pro?

A. QuickTime 4 Pro is an enhanced version of QuickTime 4 that allows you to create, edit, and save movies, pictures, and audio on your computer. QuickTime 4 Pro unlocks these powerful capabilities and more in the three included applications: the QuickTime Player, PictureViewer, and the QuickTime Plug-in.

Q. How do I get QuickTime 4?

A. QuickTime 4 is available for download at [www.apple.com/quicktime](http://www.apple.com/quicktime).

Q. When will QuickTime 4 be available?

A. QuickTime 4 is available for download now.





## FAQ

### QuickTime 4

Q. How much does QuickTime 4 cost?

A. The costs are as follows:

- QuickTime 4 (playback only) is free for all users.
- QuickTime 4 Pro (for editing and saving files and changing file formats) is \$29.99. All QuickTime 3 Pro users get the QuickTime 4 Pro upgrade at no charge simply by installing QuickTime 4.
- A convenient, cost-effective multiuser license for 25 or more users is available; call 1-800-747-7483 for information.

Q. What are the system requirements for QuickTime 4?

A. The requirements are as follows:

#### Windows-based systems

- A PC with an Intel or compatible processor or any MPC2-compliant PC (minimum 66-MHz 486 processor; also supports Pentium, Pentium Pro, Pentium II with MMX, and Pentium III processors)
- Pentium processor recommended when using effects, 3D, Sorenson Video, DV, streaming, or QDesign music
- At least 16MB of RAM
- Windows 95, Windows 98, or Windows NT 4.0 system software
- Sound Blaster or compatible sound card and speakers
- DirectX version 3.0 or later recommended

#### Mac OS-based systems

- A 68020, 68030, or 68040 processor-based computer or Power Macintosh computer
- Power Macintosh computer required when using 3D, Floating-Point Audio, DV, MPEG, streaming, or QDesign music
- At least 8MB of RAM recommended for 68020, 68030, and 68040 processor-based computers; at least 16MB of RAM recommended for Power Macintosh computers
- Mac OS 7.1 or later

Q. How do I get QuickTime 4 help once it's installed?

A. While the QuickTime 4 application is running, you can get help by selecting QuickTime Help from the Help menu. In-depth online technical help is provided at [www.apple.com/support/quicktime](http://www.apple.com/support/quicktime).

Q. Where can I find more information about QuickTime 4?

A. Check out Apple's web site at [www.apple.com/quicktime](http://www.apple.com/quicktime).

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